

# Integrated Management System (IMS) Policy

(Quality, Environment, Health & Safety, and Business Continuity)

**Sterlite Technologies Limited (STL)** is a leading global optical and digital solutions company, providing advanced offerings to build 5G, rural, FTTx, enterprise, and data centre networks. Driven by its purpose of 'Transforming Billions of Lives by Connecting the World', STL is committed to enabling sustainable digital transformation. We strive to deliver innovative, high-quality products and services that create enduring value for our customers, employees, and stakeholders.

We recognize that excellence in **Quality, Environment, Health & Safety**, and **Business Continuity Management** is fundamental to our operational excellence, stakeholder trust, and long-term success.

## IMS Policy Statement

STL is committed to implementing and continually enhancing an Integrated Management System (IMS) that supports our strategic objectives, drives sustainable performance, and fosters a culture of innovation, safety, and resilience across the organization.

## Our Core Commitments

### ✓ Customer Excellence and Quality Assurance

- Consistently deliver superior-quality products and solutions that meet or exceed customer expectations.
- Adhere to globally recognized quality standards, including **ISO 9001** and **TL 9000**.
- Embed the principle of "**First Time Right (FTR)**" across all operations to ensure defect-free outcomes.
- Define and monitor measurable quality objectives aligned with STL's strategic direction.
- Foster a culture of innovation, agility, and customer-centricity.

### ✓ Environment

- Commit to environmental protection by proactively reducing our ecological footprint in line with **ISO 14001**.
- Prevent pollution at the source, conserve natural resources, and promote energy efficiency, waste elimination, reduction, reuse, and recycling throughout our operations.
- Integrate sustainable practices across the product lifecycle and supply chain.
- Strive toward our vision of "**Zero Harm to the Environment**" through eco-innovation and responsible business conduct.

### ✓ Health & Safety

- Provide a safe, healthy, and inclusive work environment in compliance with **ISO 45001** and applicable regulatory requirements.
- Implement risk-based thinking to proactively identify, assess, and mitigate hazards.
- Foster a "**Zero Harm Culture**" through robust safety protocols, training, and employee engagement.
- Ensure continual safety awareness, consultation, and participation at all levels.

### ✓ Business Continuity and Organizational Resilience

- Develop, implement, and maintain a resilient **Business Continuity Management**.
- Identify critical business functions, conduct risk assessments and business impact analyses, and implement recovery strategies to minimize downtime.
- Ensure continuity of essential operations and safeguard stakeholder confidence during crises or disruptions.
- Encourage supply chain partners to adopt aligned continuity strategies, strengthening overall value chain resilience.

### ✓ Compliance, Ethics, and Governance

- Operate with the highest standards of **integrity, transparency, and accountability**.
- Comply with all applicable **legal, regulatory, statutory, and contractual requirements**, including customer-specific mandates.
- Uphold ethical conduct and responsible business practices across all levels and geographies.
- Maintain robust governance mechanisms to ensure effective policy implementation and oversight.

### ✓ Continual Improvement and Innovation

- Drive continuous improvement through regular audits, performance reviews, benchmarking, and lessons learned.
- Encourage a culture of **learning, innovation, and employee empowerment** to enhance IMS performance.
- Leverage digital technologies and data-driven insights to advance product, process, and system excellence.
- Set, track, and revise objectives to align with evolving business needs, customer requirements, and global best practices.

Senior management, along with every STLer, shall demonstrate visible commitment to upholding the principles of this policy and integrating them across all business functions.



Ankit Agarwal

(Managing Director)

Sterlite Technologies Limited

Date : 1<sup>st</sup> August 2025



HUNGER TO  
LEARN



KEEP IT SIMPLE



PROMISES  
DELIVERED



RESPECT &  
EMPATHISE

## Our Values